



Feedback Corner



From the beginning, Signpost has valued the Feedback from our parents and hope to respond as best we can with the resources we have and look at what together we have achieved:-

'You Said'

'We did'

<p>We need to find information for when our child leaves school into adulthood</p> 	<p>We wrote a booklet to bring together information for parents</p> <p>Then we organised a 4 week Parent Transition course in partnership with Carers of West Lothian – so you can get information about main topics</p>
<p>Our son with ASD is doing well at school but he has no friends out-with school or at weekends & holiday times</p> 	<p>We set up Cozmic Club for young people with ASD at mainstream school age 12-21 to have a club so they can meet others like them.</p> <p>This has now expanded to include Motiv8 Club and Signpost holds the Waiting List for both clubs.</p>
<p>After our son was diagnosed with ASD we were left in no-mans-land with no idea what to ask or what to access</p> 	<p>Signpost, together with NHS Specialist Nurse set up Autism Access Service to provide an immediate response for families after diagnosis (up to age 8)</p> <p>We hope the early intervention of support makes the journey easier.</p>

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'You Said'	'We did'
<p>We are really stressed out trying to cope with our son's ASD behaviours but where do you learn about this. He is attending mainstream school and seems to cope until he gets home. We have no-one to talk to.</p> 	<p>We recognised the stresses for parents with a child with ASD at mainstream school as there is less support around their child and less information.</p> <p>We set up 10 week course for parents to learn about ASD condition, learn about strategies, behaviour, communication, and more importantly, where to get support.</p>
<p>The school don't seem to understand why our son behaves like this at school. We expected him to get more support, or for them to understand what he needs.</p> 	<p>We provide a small amount of parent advocacy support to help at meetings to ensure parents feel they have not missed raising their concerns at formal meetings and that they have someone who they can discuss outcomes with afterwards.</p> <p>They feel more confident with someone with them rather than facing all those professionals by themselves.</p>
<p>Mums on 'Getting Through The Day with ASD course' said 'wish my husband could come to this but he can't take time off work'</p>	<p>Dad's ASD evening session arranged so at least a "crash course" on ASD was available to working dads or any male carer.</p>
<p>When looking at our leisure leaflet, one young person said – you don't have a fishing group</p>	<p>Advertised on our Facebook page for any dads/grandpa's who could help and a Fishing Group is now up and running.</p>
<p>We would like more social opportunities for young people with additional support needs to attend local amenities</p> 	<p>Newly established 'Jump Station' was approached for trampoline time for such a group and a weekly session now in place.</p> 

We would like to thank all of you who have patiently completed Feedback Questionnaires as we require these to ensure we are meeting your needs as best we can. You should know how much your comments mean to us and how they have helped form Signposts' ability to help.

Thank You